

Quality Policy

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It is the established policy and commitment of the company and its staff to consistently meet customer's requirements as to the quality of product, quality of service and quality of the support in supply of products, materials and systems for protection against fire and high temperature.

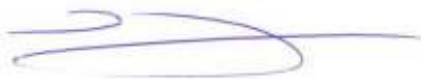
All employees are made aware of and understand the policy and procedures through training and information. Compliance to requirements is confirmed through results of formal internal audits and at management review which is conducted at least once per year.

The company's quality objectives are documented; these objectives are monitored and reviewed at least annually by Senior Management and all reasonable steps are taken to achieve them.

The company's Quality Management System and manual provide procedural instructions which are designed to facilitate ongoing review of the Quality System Policy and Objectives to ensure ongoing suitability.

The company is committed to the provision of adequate resources and training of staff to ensure it meets its identified levels of service and contractual needs. This is done through promoting continual improvement in the effectiveness of the Quality management system and in meeting the needs and expectations of our customers and interested parties.

The company's Management System conforms to ISO 9001 and AS9100 and it is mandatory that the controls and procedures as documented in the Policy Manual Procedures and any other supporting data are adhered to at all times.



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