

Promat UK Limited

Corporate Social Responsibility Statement

Date: 1st March 2016
Issue: 3
Next Review Date: 31st December 2017
Document Owner: Technical Director, Nigel Morrey

As the UK's leading passive fire protection company, Promat UK recognises and is committed to developing corporate and social responsibility as an integral part of its business. As part of that commitment, Promat UK will aim to achieve the highest standards in all its operations to the benefit of all stakeholders: customers, suppliers, employees and the communities within which it operates.

Promat UK recognises both the business imperative and moral obligation to conduct its activities in a socially responsible and environmentally sustainable manner.

Promat UK is committed to develop corporate social responsibility (CSR) within its business operations and become recognised as the leader in its sector.

Quality management

Promat UK commits to supplying products that are manufactured to BS EN 15001 quality management systems where the philosophy is of continuous improvement and customer satisfaction.

As part of this commitment, all UK manufacturing operations operate quality management systems that are independently audited and accredited in accordance with BS EN ISO 9001 quality management system.

Environment and environmental management

Promat UK commits to minimising the environmental impact of its operations. As part of this commitment, our policy is to comply with all relevant environmental legislation. minimise the extent of any environmental impact of our manufacturing operations and in conjunction with our stakeholders, look at continuous improvement of our environmental performance including increasing waste utilisation and reducing energy consumption

As an integral part of this commitment, Promat UK maintains Waste Packaging Regulation, Carbon Reduction Commitment (CRC) and Energy Opportunity Saving Scheme (ESOS) compliance and will work with its stakeholders to help achieve compliance for their businesses.

Promat UK aims to develop its existing environmental management systems, with all UK manufacturing operations independently audited and accredited in accordance with BS EN ISO 14001 environmental management system.

Health and Safety

Promat UK is committed to the health and safety of all our stakeholders and will work to create an incident and injury free environment through investment in training, equipment and process development.

As part of this commitment, Promat UK will operate a consistent and integrated and health and safety management system across all UK operations independently audited and accredited in accordance with BS OHSAS 18001 occupational health management system.

Suppliers

Promat UK recognises the importance of the goods and services provided by our suppliers and are committed to work with suppliers to achieve products and services of the highest standards from our manufacturing and resale operations.

Promat suppliers will be subject to regular checks to ensure compliance with Promat values and that they meet the highest possible standards in their respective sectors.

Customers

Promat UK recognises the importance of customers to its business. Our philosophy is that all employees are responsible to ensure that customer communication is handled in a professional, timely and competent manner.

Promat UK commits to deal with customer complaints (product, service or specification) constructively in a timely and professional manner and to the satisfaction of our customers and their clients.

Business Continuity

Promat UK commits to maintain a risk register and regularly review and revise business risks and the associated risks to all key stakeholders.

As a company, we are committed to operate the business in a manner to eliminate or minimise the impact of such risks

Business Principles - Code of Ethics and Business Conduct

Promat UK requires that all employees, suppliers and customers operate to the highest ethical and professional standards.

In support of these principles, Promat UK employees operate under strict guidance on the receipt of gifts from suppliers and customers and have contracts with obligations for confidentiality for commercially sensitive information.

Promat UK acknowledges the obligations for fair competition and compliance with laws in all the international markets in which it operates

Community Relations and Charitable Donations

Operating across a number of sites in the UK, Promat UK recognises its role and responsibility to the communities in which it operates. The manufacturing operations are encouraged to regularly meet with the community and support local community-based activities through initiatives that utilise our skills, time and financial support

Each year, Promat UK, through ballot of its staff, nominate a charity of choice for the year.

Employees

Promat UK recognises the importance of people to our business and is committed to train and develop employees in roles that provide fulfilling employment whilst maintaining a culture which encourages a work-life balance.

All employees have an annual review which provides an understanding of expectations, recognition of personal achievement, opportunities for development through training and career progression and effective succession planning.

Promat UK communicates with its employees on all aspects of business performance through regular team briefings, Communication Tuesday meetings and through the Promat People magazine.



Neil Ash
Managing Director
Promat UK Limited